

## **3Q21 Performance**

YoY improvement in gross profit, gross margin, free cash flow and TCV

**Total** Revenue \$488M

1.5% YoY decline 3.4% YoY CC decline Non-GAAP **Operating Margin** 5.7%

290 bps YoY decline

Adj. EBITDA Margin 15.3% 130 bps YoY decline

**Total Contract** Value ("TCV"):

Up 13.0% YoY

**Backlog:** \$3.0B

down 8.0% sequentially

## Revenue by Type

#### % Revenue

Recurring Services 67%

**Non-Recurring Services** 19%

Technology 14%

## **Progress on Strategic Priorities**

- Expanded and enhanced solution portfolio in target areas in each segment
- · Investing in sales force, solution architects and marketing initiatives
- C&I and ECS revenue & gross margin grew YoY, supporting total company YoY gross profit increase, gross margin expansion and free cash flow growth; TCV also up YoY

#### **Gross Profit/Margin:**

\$127M/26.0% +6%/+180 bps

## Free Cash Flow:

\$39M +15% YoY

#### **Adjusted Free Cash**

Flow: \$70M +36% YoY

## Segment Revenue

#### % Revenue

**ECS** 31%

**DWS** 29%

**C&I** 24%

**Other 16%** 

<b>ECS</b>	<b>DWS</b>	<u>C&amp;I</u>	<u>Other</u>
\$149.2M	\$141.3M	\$118.9M	\$78.6M

+1.8% YoY

-0.7% YoY in cc

-4.7% YoY +1.7% YoY -6.2% YoY in cc +0.7% YoY in cc

-5.8% YoY -8.9% YoY in cc

## **Regional Revenue**

#### % Revenue

**US&C** 41%

**EMEA** 35%

**APAC** 13%

**LATAM 11%** 

US&C	<b>EMEA</b>	<u>APAC</u>	<b>LATAM</b>

\$198.5M

-2.2% YoY -2.4% YoY in cc +3.7% YoY in cc

+6.8% YoY

\$171.9M

\$66.0M

\$51.6M

-12.5% YoY -8.9% YoY -11.1% YoY in cc -16.6% YoY in cc

## **Sector Revenue**

#### % Revenue

## **Commercial** 44%

Public 31%

Financial 25%

Commercial	

\$210.8M +14.5% YoY +12.6% YoY in cc

# **Public**

\$151.2M -16.7% YoY -18.0% YoY in cc

## **Financial**

\$120.4M -6.5% YoY

-9.2% YoY in cc